

COVID-19 Vaccine Provider Webinar, April 8th Highlights

Read below for topics covered or click links to view the video section for that topic.

Newly Enrolled Provider Information

- Newly enrolled providers should prepare to receive and administer vaccines by reviewing all available training materials. We recommend browsing the DSHS Vaccine Management Resources website to view materials, and practice accessing VAOS, ImmTrac2, and TDEM to ensure easy navigation when it's time to use them.
- Don't forget to monitor your spam folder and add common DSHS and vaccine management communication channels to your safe sender lists!

VAOS System Starter: Accessing VAOS

- Remember that only Primary and Secondary Vaccine Coordinators receive access to VAOS. If you would like to update this contact information, you can contact the Provider Help Desk at covid19vacenroll@dshs.Texas.gov
- If you access your Provider Dashboard, it will appear empty until you receive your first vaccine allocation.

VAOS System Starter: Allocation Requests

- Providers should submit allocations each week (by 5pm Thursday) for doses they can administer in a one-week period. Submitted allocation requests inform allocation decisions but do not guarantee that you will receive an allocation for your requested doses.

VAOS System Starter: Next Steps

- If you submit an Allocation Request and don't receive an allocation, you will be notified via email the week after you submit your request. Please send in weekly Allocation Requests rather than waiting to hear back to avoid losing a week in the process.

Provider Resources:

- [COVID-19 Vaccine Resources \(training materials, videos\)](#)
- [ImmTrac2 User Training Site](#)
- [ImmTrac2 Forms and Documents](#)
- [COVID-19 Vaccine Provider Enrollment Information](#)
- [CDC Clinical Considerations for or Use of mRNA COVID-19 Vaccines](#)
- DSHS COVID-19 Vaccine Provider hotline: (877) 835-7750, 8 a.m. to 5 p.m., Monday through Friday; Email: COVID19VacEnroll@dshs.texas.gov

Session Live Q&A:

- When placing an allocation request, are we requesting for the number of vials or doses of a vaccine?
- Do I need to submit a request each week even though I still have not received an allocation?
- What does the status "exported" mean?
- Once we receive a vaccine, how long do we have to administer it?
- Can I administer the COVID-19 vaccine to a 16-year-old who has just received other immunizations?
- If a patient is insured, what are we allowed to bill to their insurance company?

